North Kansas City
Community Survey

GIS Maps

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Submitted to the City of North Kansas City, MO
by
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Interpreting the Maps

The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

- **DARK/LIGHT BLUE** shades indicate **POSITIVE** ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”

- **OFF-WHITE** shades indicate **NEUTRAL** ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.

- **ORANGE/RED** shades indicate **NEGATIVE** ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”
Location of Survey Respondents

2020 North Kansas City Community Survey

ETC Institute (2020)
Q1-01 Satisfaction with the City’s parks and recreation system

2020 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response
Q1-02 Satisfaction with city water and wastewater services

Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1-03 Satisfaction with fire and emergency medical services

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1-04 Satisfaction with enforcement of city codes and ordinances

Legend
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1-05 Satisfaction with library services

2020 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

2020 North Kansas City Community Survey

Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC Institute (2020)
Q1-06 Satisfaction with maintenance of city streets and sidewalks

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

Legend
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response
Q1-07 Satisfaction with management of stormwater runoff and flood prevention

Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1-08 Satisfaction with municipal court services

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1-09 Satisfaction with police services

Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1-10 Satisfaction with trash, recycling, and yard waste collection services

Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1-11 Satisfaction with city communication with the public

Legend:
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1-12 Satisfaction with customer service provided by city employees

Legend
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3-1 Satisfaction with overall quality of services provided by the City

2020 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3-2 Satisfaction with how well the City is planning for redevelopment

2020 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3-3 Satisfaction with overall quality of life in the City

Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3-4 Satisfaction overall value received for city taxes and fees

Legend
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

ETC Institute (2020)
Q3-5 Satisfaction with overall quality of new development

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3-6 Satisfaction with appearance of residential property in the City

Legend
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

ETC Institute (2020)
Q3-7 Satisfaction with appearance of commercial property in the City

2020 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q4-1 Feeling of safety in City parks

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q4-2 Feeling of safety in neighborhoods during the day

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q4-3 Feeling of safety in neighborhoods at night

Legend

- Very Safe
- Safe
- Neutral
- Unsafe
- Very Unsafe
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q4-4 Feeling of safety in commercial and retail areas of the City

Legend

- Very Safe
- Safe
- Neutral
- Unsafe
- Very Unsafe
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

ETC Institute (2020)
Q5-01 Satisfaction with overall quality of local police protection

2020 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5-02 Satisfaction with the visibility of police in neighborhoods

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5-03 Satisfaction with the visibility of police in retail areas

Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5-04 Satisfaction with the City’s efforts to prevent crime

2020 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5-05 Satisfaction with the City’s efforts to prevent fires

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5-06 Satisfaction with enforcement of local traffic laws

2020 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5-07 Satisfaction with overall quality of local fire protection

Shading reflects the mean rating for all respondents by CBG (merged as needed)

2020 North Kansas City Community Survey

Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response
Q5-08 Satisfaction with quality of local ambulance service

2020 North Kansas City Community Survey: GIS Maps

Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5-09 Satisfaction with how quickly public safety personnel respond to emergencies

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5-10 Satisfaction with quality of animal control

2020 North Kansas City Community Survey

Legend
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q8-1 Satisfaction with maintenance and appearance of existing city parks

Legend
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q8-2 Satisfaction with number of city parks

Legend
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

ETC Institute (2020)
Q8-3 Satisfaction with walking and biking trails in the City

2020 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q8-4 Satisfaction with quality of youth recreation programs

2020 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q8-5 Satisfaction with quality of adult recreation programs

Legend
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

ETC Institute (2020)
Q8-6 Satisfaction with quality of special event programs

2020 North Kansas City Community Survey

ETC Institute (2020)
Q8-7 Satisfaction with mowing and trimming of public areas

Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11-1 Satisfaction with enforcing the clean-up of litter and debris

Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11-2 Satisfaction with enforcing the mowing of tall grass and weeds on residential property

2020 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

ETC Institute (2020)
Q11-3 Satisfaction with enforcing the mowing of tall grass and weeds on commercial property

2020 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Legend
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response
Q11-4 Satisfaction with enforcing the maintenance of residential property in the neighborhood

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11-5 Satisfaction with enforcing the maintenance of commercial property

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11-6 Satisfaction with enforcing sign regulations

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11-7 Satisfaction with enforcing the maintenance of rental properties in the neighborhood

Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

ETC Institute (2020)
Q13-1 Satisfaction with the maintenance of major city streets

Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q13-2 Satisfaction with the maintenance of neighborhood streets

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q13-3 Satisfaction with the maintenance of city buildings, such as City Hall

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q13-4 Satisfaction with cleanliness of city streets and other public areas

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

Legend
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC Institute (2020)
Q13-5 Satisfaction with the condition of sidewalks in the City

Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q13-6 Satisfaction with snow removal on major city streets

Legend

- **Very Satisfied**
- **Satisfied**
- **Neutral**
- **Dissatisfied**
- **Very Dissatisfied**
- **No Response**

2020 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q13-7 Satisfaction with snow removal on neighborhood streets

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q13-8 Satisfaction with adequacy of city street lighting

Shading reflects the mean rating for all respondents by CBG (merged as needed).
Q15-1 Satisfaction with residential trash (garbage) collection services

Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15-2 Satisfaction with bulky item pick up/removal services

2020 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15-3 Satisfaction with yard waste pick up

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15-4 Satisfaction with recycling services

Legend
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15-5 Satisfaction with drinking water services

Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15-6 Satisfaction with wastewater (sewer) services

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15-7 Satisfaction with utility billing

Legend
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q17-1 Satisfaction with the City’s website

2020 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q17-2 Satisfaction with the City newsletter, North Kansas City Connection

Legend:
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q17-3 Satisfaction with the City’s Television channel

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

Legend
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC Institute (2020)
Q17-4 Satisfaction with content on the City’s social media sites

Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q17-5 Satisfaction with City efforts to keep residents informed

2020 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

ETC Institute (2020)
Q17-6 Satisfaction with City efforts to involve residents in local decisions

Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

2020 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)