North Kansas City Community Survey

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GIS Maps

Submitted to North Kansas City, Missouri
ETC Institute
725 W. Frontier Lane,
Olathe, Kansas
66061
May 2017
Interpreting GIS Maps
North Kansas City, Missouri

The maps on the following pages show the mean ratings for several questions on the survey by census block group.

When reading the maps, please use the following color scheme as a guide:

- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”

- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.

- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”
Q1.1 Satisfaction with: The City’s parks and recreation system

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1.2 Satisfaction with: City water and wastewater services

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1.3 Satisfaction with: Fire and emergency medical services

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1.4 Satisfaction with: Enforcement of city codes and ordinances

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1.5 Satisfaction with: Library services

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1.6 Satisfaction with: Maintenance of city streets and sidewalks
Q1.7 Satisfaction with: Management of stormwater runoff and flood prevention

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1.8 Satisfaction with: Municipal court services

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1.9 Satisfaction with: Police services

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1.10 Satisfaction with: Trash, recycling, and yard waste collection services

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1.11 Satisfaction with: City community with the public

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q1.12 Satisfaction with: Customer service provided by city employees

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3.1 Satisfaction with: Overall quality of services provided by the City

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3.2 Satisfaction with: How well the City is planning for redevelopment

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3.3 Satisfaction with: Overall quality of life in the City

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3.4 Satisfaction with: Overall value you receive for city taxes and fees

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3.5 Satisfaction with: Overall quality of new development

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3.6 Satisfaction with: Appearance of residential property in the City

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q3.7 Satisfaction with: Appearance of commercial property in the City

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q4.1 Felling of safety: In City parks

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q4.2 Felling of safety: In your neighborhood during the day

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)

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Q4.3 Felling of safety: In your neighborhood at night

Feeling of Safety
Mean rating on a 5-point scale

- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 Neutral
- 3.4-4.2 Safe
- 4.2-5.0 Very Safe
- No Response

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q4.4 Felling of safety: In commercial and retail areas of the City

Feeling of Safety
Mean rating on a 5-point scale

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2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5.1 Satisfaction with: Overall quality of local police protection

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5.2 Satisfaction with: The visibility of police in your neighborhood

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5.3 Satisfaction with: The visibility of police in retail areas

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5.4 Satisfaction with: City’s efforts to prevent crime

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5.5 Satisfaction with: City’s efforts to prevent fires

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5.6 Satisfaction with: Enforcement of local traffic laws

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5.7 Satisfaction with: Overall quality of local fire protection

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5.8 Satisfaction with: Quality of local ambulance service

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5.9 Satisfaction with: How quickly public safety personnel respond to emergencies

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q5.10 Satisfaction with: Quality of animal control

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q7.1 Satisfaction with: Maintenance and appearance of existing city parks

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q7.2 Satisfaction with: Number of city parks

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q7.3 Satisfaction with: Walking and biking trails in the City

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q7.4 Satisfaction with: Quality of youth recreation programs

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q7.5 Satisfaction with: Quality of adult recreation programs

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q7.6 Satisfaction with: Quality of outdoor athletic facilities (e.g., baseball, tennis, soccer, etc.)

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q7.7 Satisfaction with: Mowing and trimming of public areas

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q9.1 Satisfaction with: Enforcing the clean-up of litter and debris

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q9.2 Satisfaction with: Enforcing the mowing of tall grass and weeds on residential property

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Citizen Satisfaction
Mean rating on a 5-point scale

1.0-1.8 Very Dissatisfied
1.8-2.6 Dissatisfied
2.6-3.4 Neutral
3.4-4.2 Satisfied
4.2-5.0 Very Satisfied
No Response
Q9.3 Satisfaction with: Enforcing the mowing of tall grass and weeds on commercial property

Citizen Satisfaction
Mean rating on a 5-point scale
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q9.4 Satisfaction with: Enforcing the maintenance of residential property in your neighborhood

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q9.5 Satisfaction with: Enforcing the maintenance of commercial property

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q9.6 Satisfaction with: Enforcing sign regulations

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q9.7 Satisfaction with: Enforcing the maintenance of rental properties in your neighborhood

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11.1 Satisfaction with: Maintenance of major city streets

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed).
Q11.2 Satisfaction with: Maintenance of streets in your neighborhood

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11.3 Satisfaction with: Maintenance of city buildings, such as City Hall

Shading reflects the mean rating for all respondents by CBG (merged as needed).

2017 North Kansas City Community Survey
Q11.4 Satisfaction with: Cleanliness of city streets and other public areas

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11.5 Satisfaction with: Condition of sidewalks in the City

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11.6 Satisfaction with: Snow removal on major city streets

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11.7 Satisfaction with: Snow removal on neighborhood streets

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q11.8 Satisfaction with: Adequacy of city street lighting

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q13.1 Satisfaction with: Residential trash (garbage) collection

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q13.2 Satisfaction with: Bulky item pickup/removal services (old furniture, appliances, limbs, etc.)

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q13.3 Satisfaction with: Yard waste pick up

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q13.4 Satisfaction with: Recycling services

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q13.5 Satisfaction with: Drinking water services

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q13.6 Satisfaction with: Wastewater (sewer) services

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q13.7 Satisfaction with: Utility billing

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15.1 Satisfaction with: The City’s website

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15.2 Satisfaction with: The City Newsletter, *North Kansas City Connection*

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

**Citizen Satisfaction**
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response
Q15.3 Satisfaction with: The City’s Television channel

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15.4 Satisfaction with: Content on the City’s social media sites (Facebook, Twitter, YouTube, etc.)

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15.5 Satisfaction with: City efforts to keep you informed

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q15.6 Satisfaction with: City efforts to involve residents in local decisions

Citizen Satisfaction
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q17B.1 Frequency of behavior: They were courteous and polite

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q17B.2 Frequency of behavior: They gave prompt, accurate, and complete answers to questions

2017 North Kansas City Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)
Q17B.3 Frequency of behavior: They did what they said they would do in a timely manner
Q17B.4 Frequency of behavior: They helped you resolve an issue to your satisfaction

Frequency
Mean rating on a 5-point scale

- 1.0-1.8 Never
- 1.8-2.6 Seldom
- 2.6-3.4 Sometimes
- 3.4-4.2 Usually
- 4.2-5.0 Always
- No Response

2017 North Kansas City Community Survey
Shading reflects the mean rating for all respondents by CBG (merged as needed)